



MANAGE MY SOFTENER PLATFORM

PLATFORM OEM

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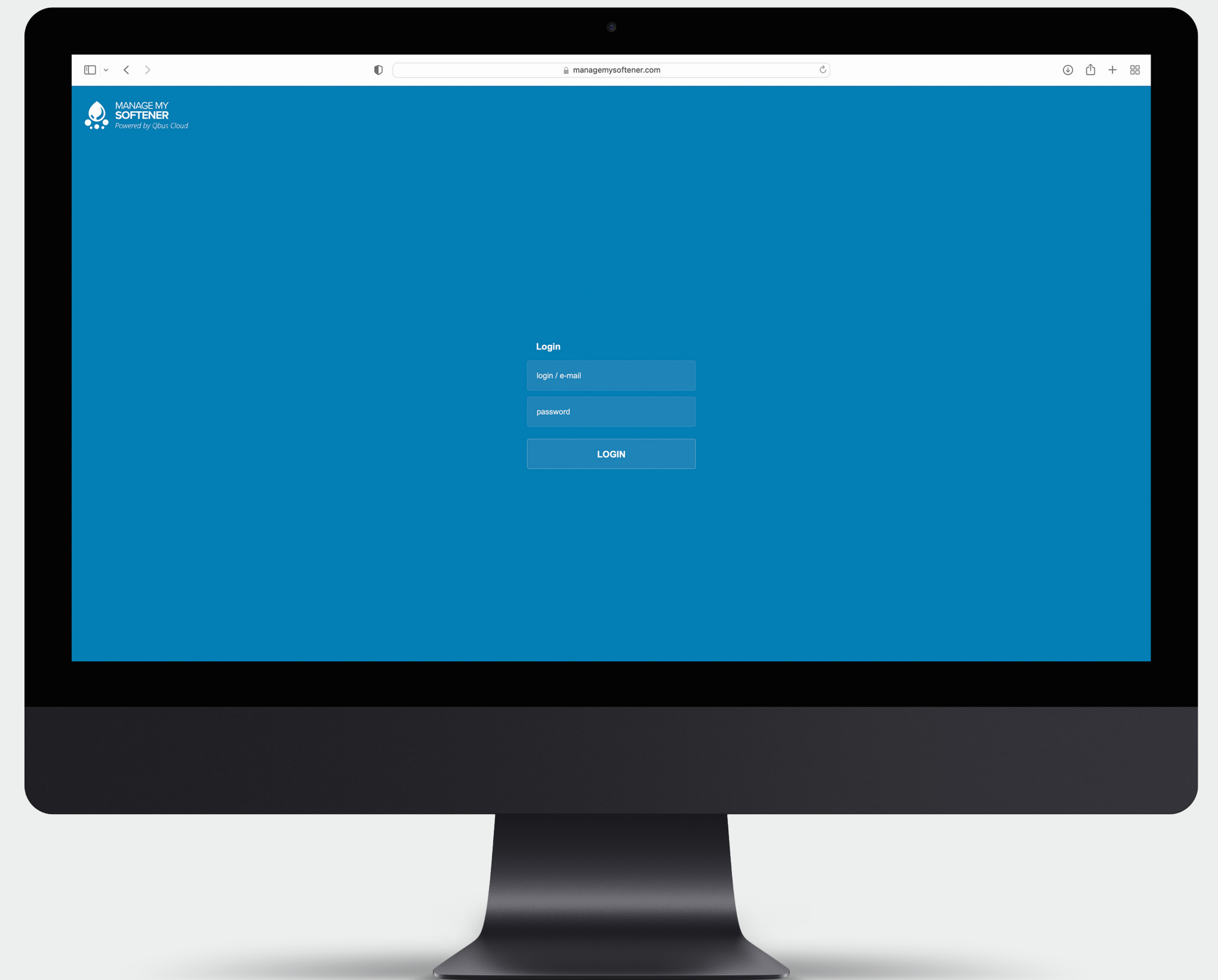


MANAGE MY SOFTENER

LOGIN FOR OEM

Go to www.managemysoftener.com

Login with your e-mail and password



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MANAGE MY SOFTENER

DASHBOARD

After logging in, you will see the dashboard page, which shows an overview of what is happening on the platform. Clicking on an icon will bring up details on the item.



Number of online valves



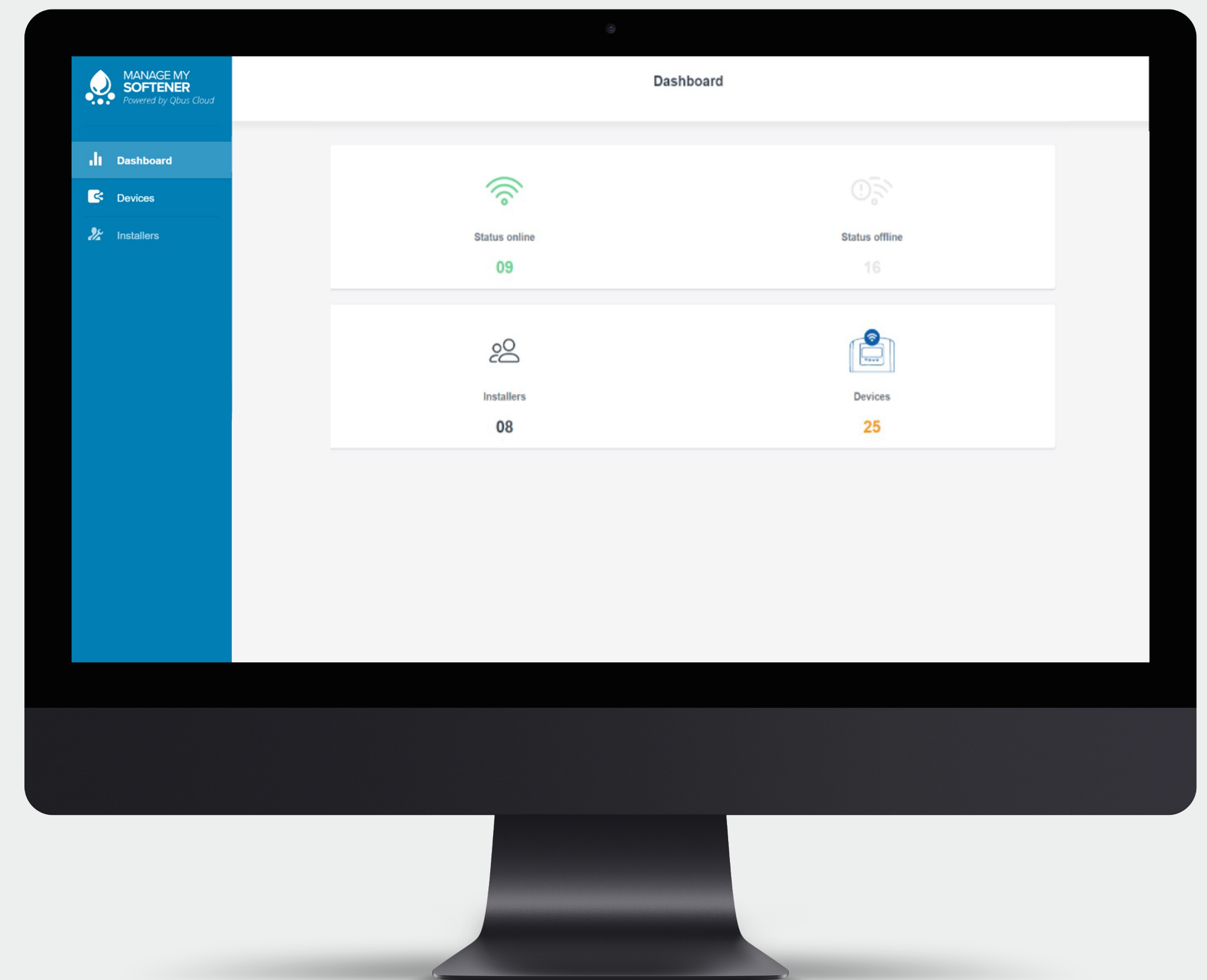
Number of offline valves



Number of installers linked to your OEM-account



Number of devices linked to your installers



MAINTENANCE INFO

At the bottom of the dashboard page, you will find an overview of the most recent maintenance info. The maintenance info is a list of the last device error of each unit, kept for the last 7 days. This will give you a quick overview without needing to check each unit separately.

Most recent maintenance info

Last device error of the past 7 days. Click for more details

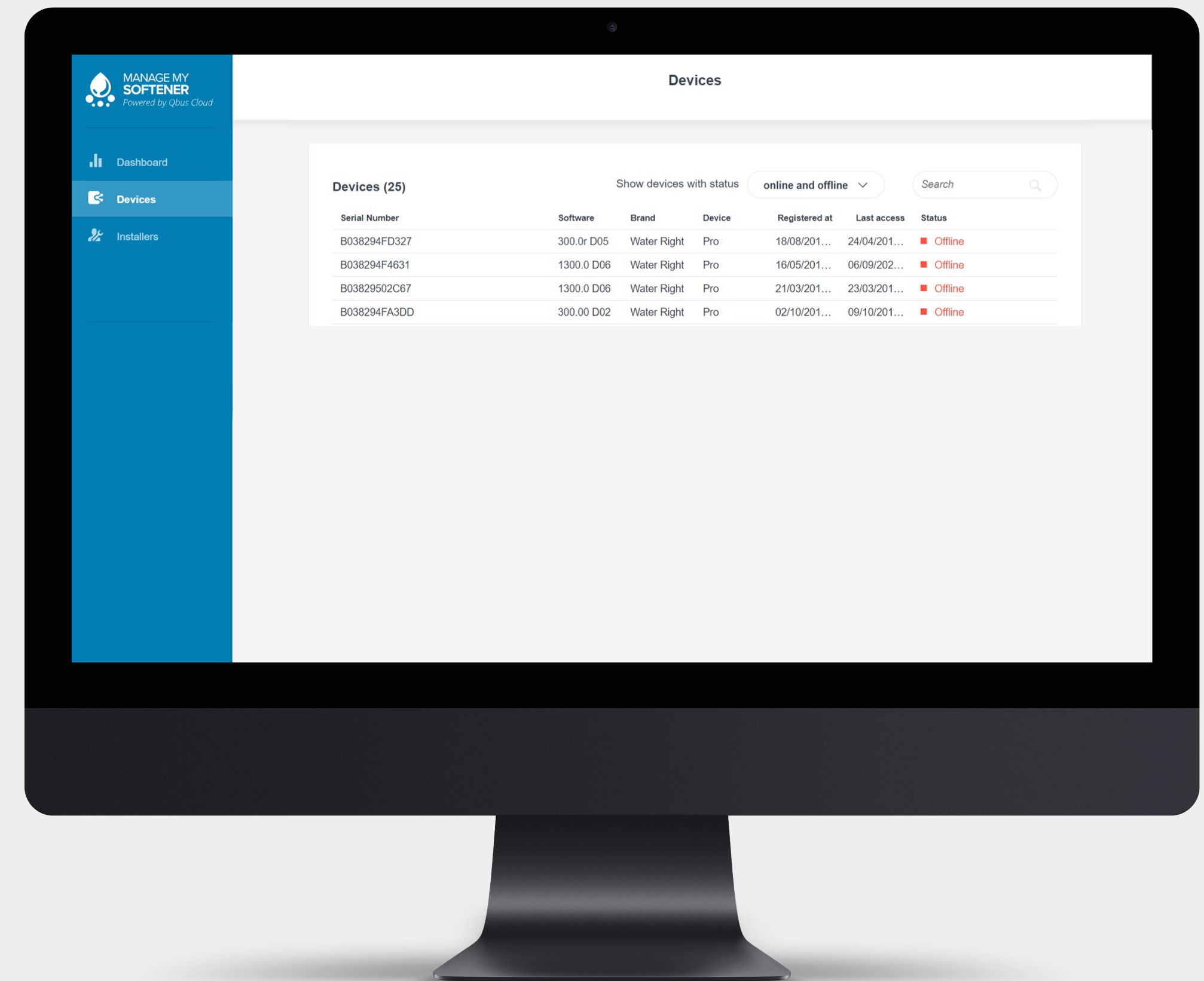
Device	Timestamp	Error code
4C11AEB589CC	21/02/2022 10u19	Valve Motor Output Energized - NOT SENSING VALVE MOVEMENT
4C11AEB58A74	22/02/2022 00u00	Memorry exception
4C11AEB58A48	21/02/2022 09u13	MAV 2 Motor RAN TOO LONG - unable to find proper park position



MANAGE MY SOFTENER DEVICES

On this page you'll get an overview of all devices that are configured. Clicking on a device will bring up all the information on that device:

- Consumption graphs
- Device details
- Programming settings

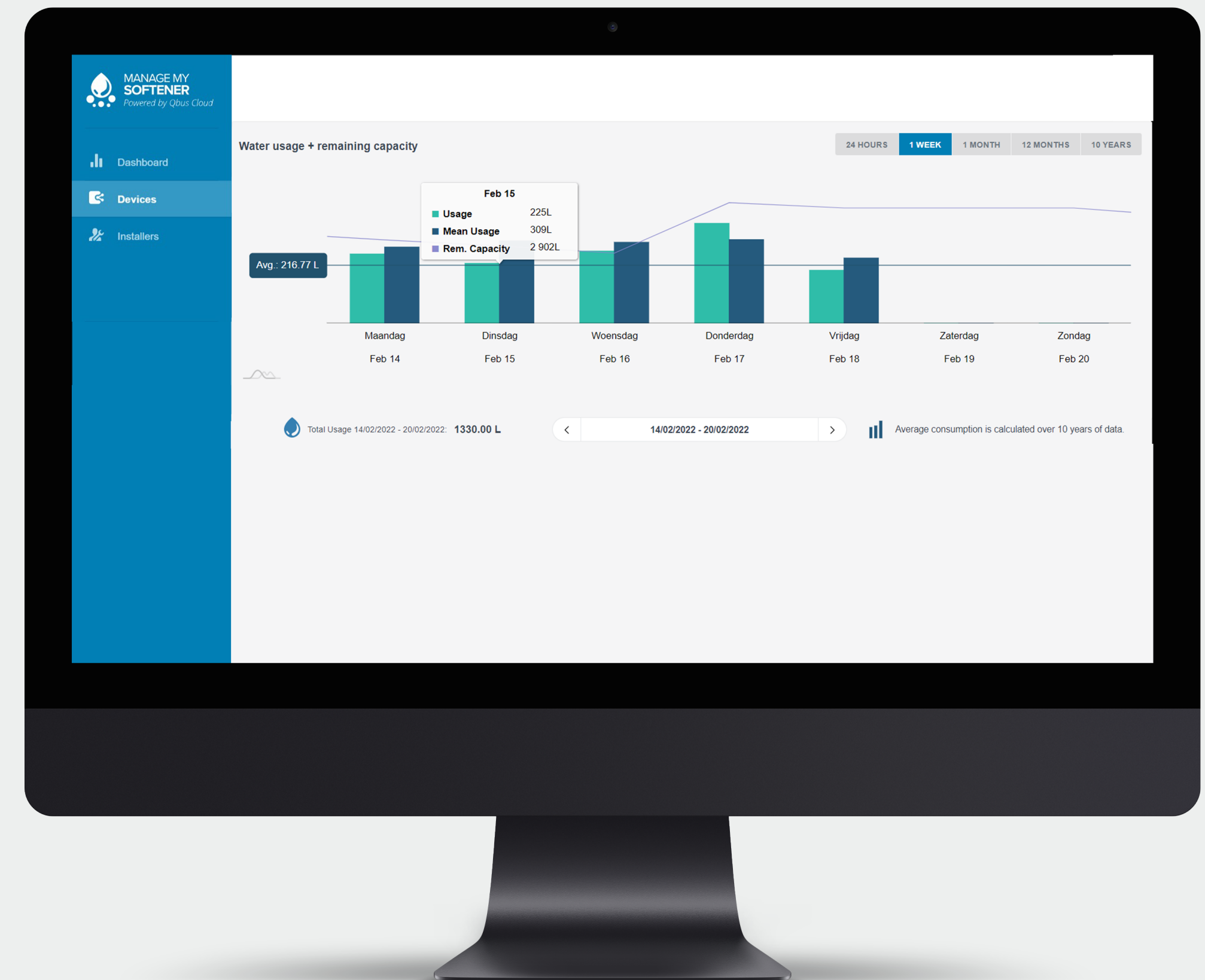


MANAGE MY SOFTENER

CONSUMPTION GRAPHS

On this page you can track the consumption of the unit.
The consumption is split into 5 different graphs:

- **Day view:** consumption per hour for the last 90 days
- **Week view:** consumption per day of the week for the last 12 weeks
- **Month view:** consumption per day of the month for the last 3 months
- **Year view:** consumption per month of the year for the last 2 years
- **10 year view:** consumption per year for the last 10 years



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CONSUMPTION GRAPHS

DAY VIEW

- A** Represents the all-time average per hour
- B** Total usage for this day
- B** Using the left and right arrows, you can scroll through the historical usage. You can go back up to 90 days.



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CONSUMPTION GRAPHS

WEEK VIEW

- A** Represents the all-time average per day
- B** Total usage for this week
- B** Using the left and right arrows, you can scroll through the historical usage. You can go back up to 12 weeks.

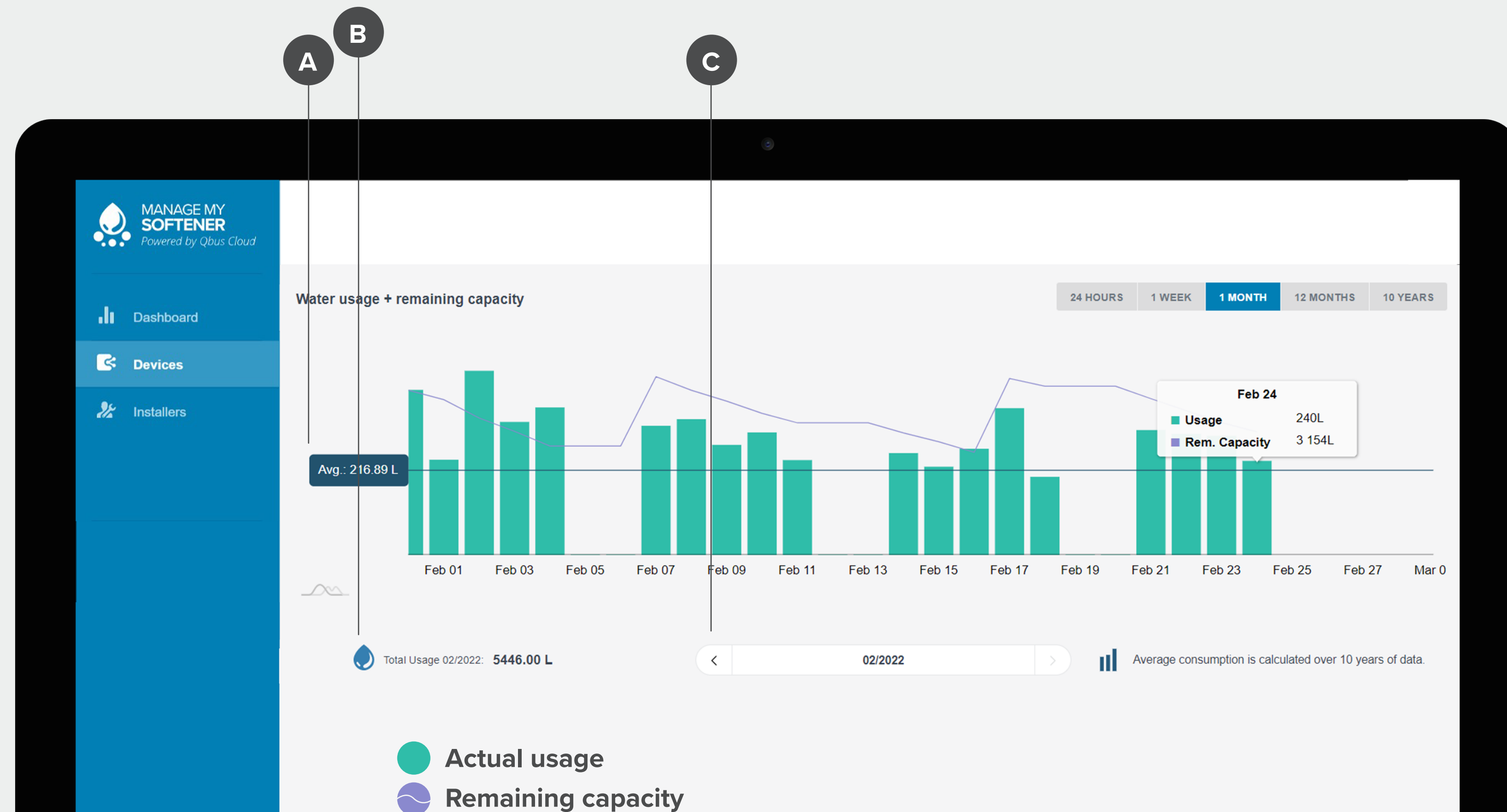


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CONSUMPTION GRAPHS

MONTH VIEW

- A** Represents the all-time average per day
- B** Total usage for this month
- B** Using the left and right arrows, you can scroll through the historical usage. You can go back up to 3 months.

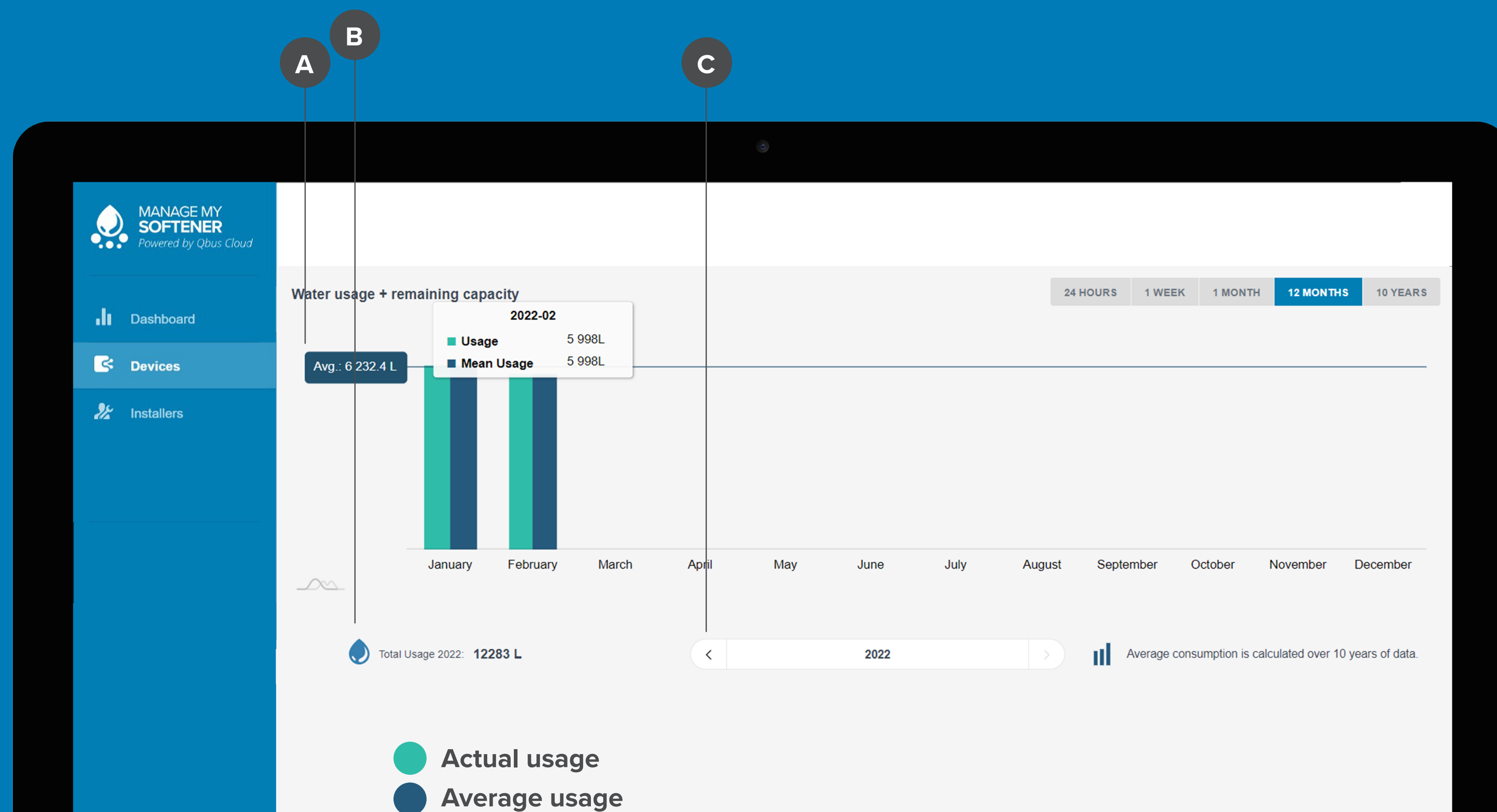


3

CONSUMPTION GRAPHS

YEAR VIEW

- A** Represents the all-time average per month
- B** Total usage for this year
- B** Using the left and right arrows, you can scroll through the historical usage. You can go back up to 2 years.

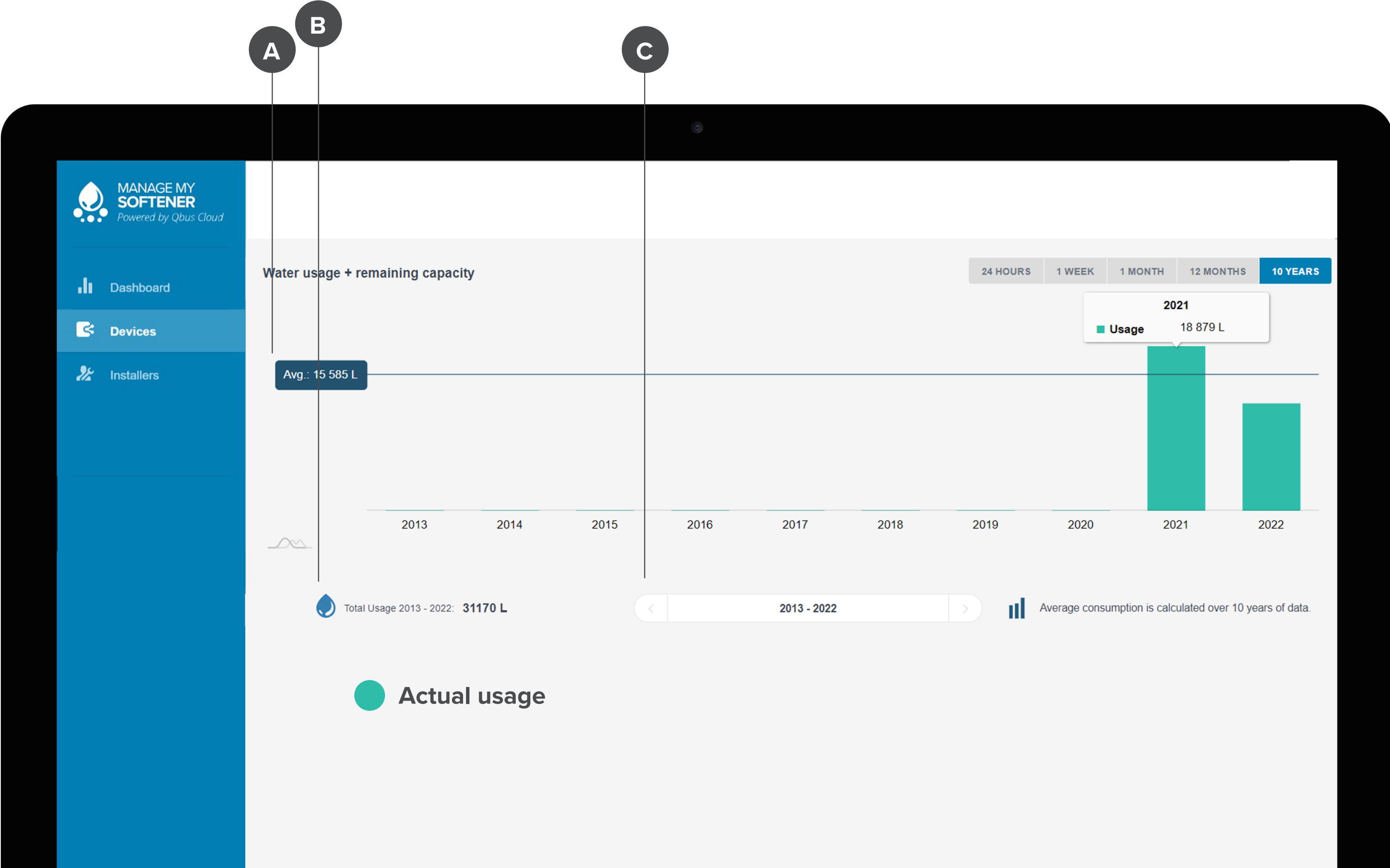


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CONSUMPTION GRAPHS

10 YEAR VIEW

- A Represents the all-time average per year
- B Total all-time usage
- B Using the left and right arrows, you can scroll through the historical usage. You can go back up to 10 years.



DEVICES

UNIT INFORMATION

Scrolling down the page you will find **more information on the unit.**

Max. days to next regenerations		Remaining capacity	
3		3136,00 Lt	
# days since last regeneration		Volume since last regeneration	
7		1764 l	
Total # of regen	Total days in use		Total # of liters
71	713		-
Device	Pro		
Brand	Water Right		
Serial Number	4C11AEB589CC		
Software version	1300.05 D01		
Installation date	28/10/2021 15:11:30		
Total days in use	34		
Max capacity	2414,00 Lt		
Status	■ Online - last event 24/02/2022 at 03u01		



DEVICES

PROGRAMMING SETTINGS

It is possible to view almost all of the settings of the unit AND to change those settings over Wi-Fi as well. The settings are split into 3 tabs in order to keep a neat overview. A final tab labelled ‘other’ allows you to add additional unit information.

Read mode

Installer Settings

Device Settings

Diagnostics & History

Other

Read Mode

Incoming Hardness

340 ppm

Outgoing Hardness

0 ppm

Day override

0 Days

Regeneration hour

2 H

Regeneration minute

0 Min

Service alarm

Off

Phone number installer

+55 5555 5555

Contact name installer



PROGRAMMING SETTINGS

'Other' tab

 Installer Settings

 Device Settings

 Diagnostics & History

 Other

 Read Mode

Remarks:

Please use this field to add any extra info with regards to the unit. Example: - Type of unit: 30L softener - Tank size: 10x35 - injector: D - DLFC: 2,2 gpm



DEVICES

DEVICE LOG

The platform keeps a log for each device. The logs could be divided in three categories:

- Disconnections of the valve
- Valve errors
- Salt alarms

Point of time	Description
24-02-2022 16u58	This device disconnected 1 time(s) during the past 12 hours.
22-02-2022 14u39	This device disconnected 1 time(s) during the past 12 hours.
22-02-2022 13u18	This device disconnected 1 time(s) during the past 12 hours.
29-01-2022 01u00	This device disconnected 1 time(s) during the past 12 hours.
23-01-2022 00u00	101: Valve Motor Output Energized - NOT SENSING VALVE MOVEMENT



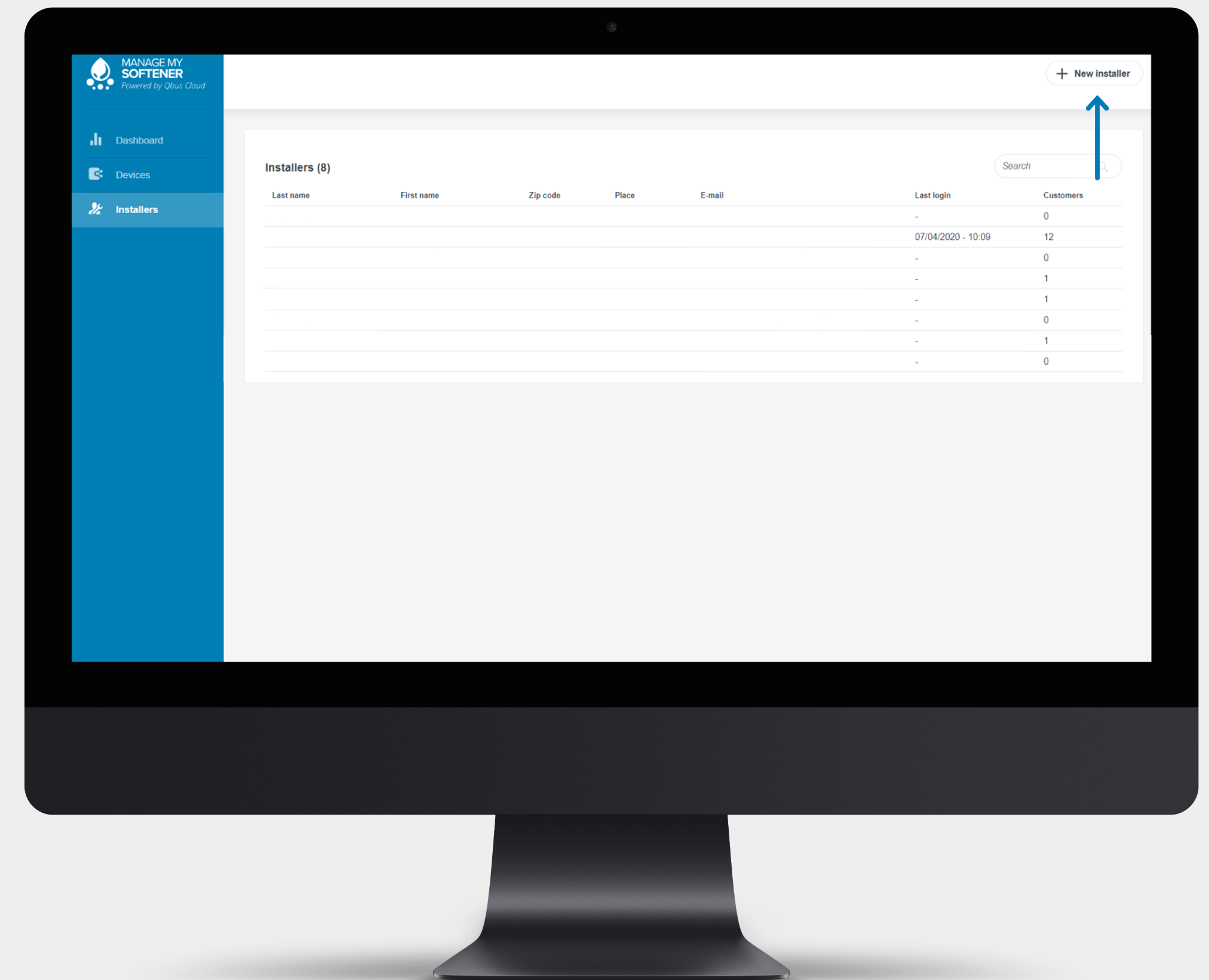
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INSTALLERS

OVERVIEW

This tab will give you an overview of installers.

You can add a new installer account by clicking the button in the upper right corner.



INSTALLERS

INSTALLER INFO

Selecting an installer will give you more info on that installer, his devices and the number of customers that are linked to his account. You can also reset the password of your installer, modify his details, or block that installer from the platform.

 Online devices 07	 Offline devices 10												
 Registered users 12	 New errors 0												
Installer info <table><tr><td>Company</td><td>Test installer Suko</td></tr><tr><td>Name</td><td>Simon Gobert</td></tr><tr><td>Address</td><td></td></tr><tr><td>Telephone number</td><td>+32478006541</td></tr><tr><td>E-mail</td><td>info@suko.be</td></tr><tr><td>VAT number</td><td>000000</td></tr></table>		Company	Test installer Suko	Name	Simon Gobert	Address		Telephone number	+32478006541	E-mail	info@suko.be	VAT number	000000
Company	Test installer Suko												
Name	Simon Gobert												
Address													
Telephone number	+32478006541												
E-mail	info@suko.be												
VAT number	000000												

Actions ▾

-  Reset installer password
-  Modify installer information
-  Block installer



INSTALLERS

DEVICES

Further down the page you'll find a list of all devices linked to an installer.
Clicking on a device will show you all the information on that device.

Devices

Search

Serial Number	Software	Registered at	Last access
B038294FD327	300.0r D05	18/08/2017 - 00:00	24/04/2018 - 09:04
B038295028F3	300.02	28/08/2018 - 10:31	28/08/2018 - 11:33
B038297BECFB	300.02	31/01/2020 - 11:43	05/05/2020 - 12:08
B038297BE3D7	-	-	-
B038297BDB23	300.02	24/06/2019 - 16:58	16/08/2019 - 18:23
4C11AEB58BD8	1W300.00 D02	14/01/2020 - 13:47	02/11/2021 - 20:29



MANAGE MY SOFTENER

ADDITIONAL INFO

This guide is part of a range of documentation.

You can find all of our documentation on the website: www.managemysoftener.com

Other documentation includes:

- User-guides to the smartphone application
- Commercial brochures
- An FAQ
- Firewall settings
- Privacy policy





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WWW.MANAGEMYSOFTENER.COM